



LANGWARRIN PARK LAZERS BASKETBALL CLUB

REFUNDS POLICY

The committee and age group co-ordinators invest a significant amount of time and effort into producing the teams for the upcoming season. Withdrawals after the formation of teams is complete will not only impact on the player being withdrawn but can have a flow on effect on the entire age group.

Policy

The policy for withdrawals at different stages of the season are:

- Withdrawal prior to the cut-off date for registration – Registrations withdrawn prior to the cut-off date have minimal impact to team formation and a full-refund will be provided;
- Withdrawal after registration cut-off date – Registration withdrawals at this stage can impact across many teams and creates additional work for co-ordinators and is very disruptive to coaches and place the team at risk of forfeits. As a consequence, no refunds are payable after the cut off date for registrations.
- Medical Withdrawal – If the withdrawal is due to extenuating circumstances that is medically related it must be substantiated by a doctor's certificate, a pro-rata refund may apply, and each case will be assessed on its merit.
- Special circumstances relating to significant personal and family issues, where there is a known risk, or legal intervention, involving the child or young person. Again, a pro-rata refund may apply and each case will be assessed at the discretion of the committee.

Applications for a refund are to be made to enquiries@langwarrinlazers.com.au