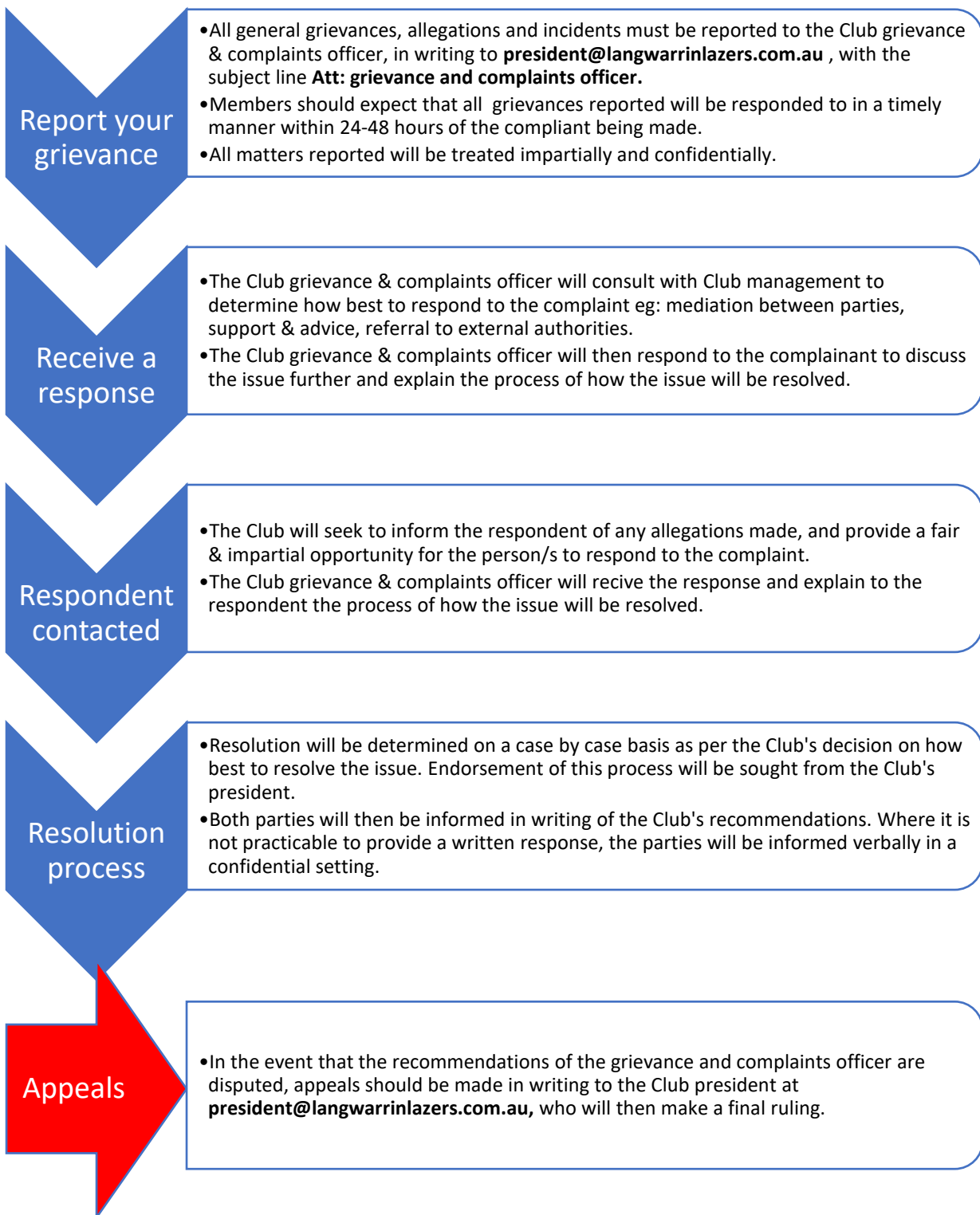




## Langwarrin Park Lazers Basketball Club - Grievance and Complaints Resolution procedure



At any time throughout the process, a complainant may choose to seek guidance or advice from an external body eg: Frankston District Basketball Association or Basketball Victoria.